

TLC APRIL ID CARD CARRIER

Enclosed are new ID cards that you need to begin using right away.

Why are you are getting this card? Your pharmacy benefits will be managed by **Anthem Pharmacy, delivered by IngenioRx, starting July 1, 2019**. You are getting this interim ID card now as an important step to ensure your pharmacy claims will process accurately when you transition to the new Anthem Pharmacy on July 1.

What is different about this card? The card is identical to your current card except it includes Anthem Pharmacy plan information that will become effective on July 1.

Use the enclosed interim card until you receive your card for your TLC group's new plan year. (Contact your benefits office if you're not sure when your plan year begins.)

TLC group participants whose new plan year begins July 1, 2019, will receive another card to begin using on July 1. At that time, all previous cards may be destroyed.

TLC group participants whose plan year begins on October 1, 2019, must use the enclosed card until their cards for the new plan year are received prior to October 1. Your current ID cards will no longer be valid after July 1, **so it's imperative that you use the enclosed card through September 30** to ensure your pharmacy benefits continue to process correctly. When your new October 1 plan year ID card arrives, simply destroy this card and use the new one.

We apologize for any inconvenience the interim card may cause.

Please call Anthem Member Services at **1-800-552-2682** if you have questions.