

THE LOCAL CHOICE E-NEWS

Department of State and Local Health Benefits Programs

November 10, 2016

Introducing the Commonwealth's Senior Specialist for The Local Choice (TLC) Issues

It is a pleasure to announce that Ann Wohl will be working with TLC groups as senior specialist in the Department of Human Resource Management's Office of State and Local Health Benefits programs. She will work with Program Manager Walt Norman in day-to-day TLC administration.

Ann will be handling questions about TLC policy, eligibility, benefits, materials and other issues. You may contact her through the TLC mailbox at tlc@dhrm.virginia.gov. We welcome Ann to the TLC team! Please let her know how she can assist you.

Be sure to use an updated browser in 2017 for anthem.com

Please distribute this information to your employees regarding an upgrade to browser requirements in 2017 when using the Anthem website.

Anthem will be upgrading its browser requirements in 2017 to enhance the security of members' information. Internet browsers, like Explorer and Firefox, upgrade from time to time to add new features, enhance performance and improve security. Next year, older versions of some browsers will no longer be effective for members using <http://www.anthem.com> or <http://www.anthem.com/cova>. These browsers vary by operating system but generally include:

- Chrome (40 versions and earlier)
- Firefox (40 versions and earlier)
- Safari 8 and earlier
- Microsoft Internet Explorer 10 and earlier
- Opera (all versions)



What you need to know

If you are using an outdated browser, you will see a pop-up message at anthem.com. The message will guide you to use other supported browsers for a better website experience.

These days, it has become industry standard to have to update your browser. So here's a list of compatible browser versions to consider using, if you don't already:

- EDGE 13
- Firefox 46, 47
- Google Chrome 49.0, 50.0, 51.0 and Chrome Mobile 50, 51
- Internet Explorer 11
- Safari 9.0, 9.1.1

Please do not reply to this e-mail. You may send inquiries to the Appeals mailbox at appeals@dhrm.virginia.gov.