

THE LOCAL CHOICE E-NEWS

Department of Human Resource Management State and Local Health Benefits Programs

June 14, 2013

Attention All TLC groups:

July 2013 The Local Choice health insurance bills were scheduled for release on June 10th but have been delayed one week. They should be released on June 17th.

Attention July Renewal groups:

July groups have transitioned to the State's Benefit Eligibility System (BES). Your enrollment forms and other group adjustments should be sent to, and any questions about eligibility and enrollment should be directed to, DHRM at the contact information below.

ID cards for July groups are scheduled to be released by June 21. If a July member has a procedure scheduled for early July and does not receive their new ID card before then, they should call Anthem customer service at 800-552-2682. Their new ID number will be provided. Remember new ID numbers will be assigned for July membership and the new ID card should be shown for any appointments after July 1.

Eligibility and Enrollment questions:

Email: ohb@dhrm.virginia.gov

Fax: 804-371-0231

Phone: 888-642-4414 or 804-225-3642 in Richmond

Attention October Renewal Groups:

October renewal groups should continue to send enrollment forms and group adjustments to Anthem, as you normally do. Your groups will transition to BES in September at which time materials and questions should be directed to DHRM.

October members will receive their new ID cards near the end of September and should begin using them on October 1.