

THE LOCAL CHOICE E-NEWS

Department of Human Resource Management State and Local Health Benefits Programs

September 30, 2014

Free Flu Shot Program Available

Free flu shots are again available this year to The Local Choice plan members at pharmacies participating in their health plan's network. TLC Key Advantage and TLC HDHP members also may receive flu shots at no cost from network physician's offices and other participating providers. Kaiser Permanente HMO members must go to a participating Kaiser medical center.

Visit www.thelocalchoice.virginia.gov to find participating providers, questions and answers and a flyer for your use with employees. It is important that plan members call ahead to be sure that the pharmacy is participating in the program and that flu shots are available. An appointment may be required.

A pharmacy will file in-network flu shot claims through its online system. If plan members are denied coverage for the flu shot, they should ask the pharmacist to call the telephone number on the back of their ID card. ID cards for TLC Key Advantage and TLC HDHP both have a Pharmacy Questions number.

While you may receive a flu shot at a non-network pharmacy, coverage will be at the out-of-network benefit level. This means you will likely have to file the claim yourself and be balance billed for costs over the allowable charge.

See the attached flu shot guidelines for groups that wish to coordinate flu shots onsite with participating pharmacies. Again, be sure that the pharmacy is participating in the TLC program before scheduling a clinic.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at tlc@dhrm.virginia.gov

