

# THE LOCAL CHOICE E-NEWS

## Department of Human Resource Management State and Local Health Benefits Programs

*February 9, 2012*

### *Primary Member Identifier to Change on The Local Choice (TLC) Group Bills*

Beginning in March 2012, your group billing will change. Anthem will replace Social Security Numbers (SSNs) with the Health Care Identification number (HCID) found on the member's ID card as the primary member identifier on your group bill. Currently, bills display an employee ID number (EID) which in most cases is the member's SSN. This change is to protect TLC plan members and safeguard the confidentiality and security of their personal information. Many employer groups have wanted this change because of the increased risk of identity theft and other privacy issues with the use of SSNs.

We realize that for certain business reasons you may wish to delay this implementation. In order to request an exception, you must complete the attached request form and forward it to your Anthem account representative. By completing and signing the form, the group requests that EID/SSN remain on future bills, and certifies that this information is necessary for the plan's operational purposes.

Anthem TLC account representatives will also communicate this information to our groups in the near future and allow groups with valid business reasons to opt out. If you choose to opt out, please recognize that TLC will not accept any liability for breaches of security associated with the inadvertent release of employee Social Security Numbers.

Please address any questions on this change or the exception process to Walt Norman, TLC program manager, at [walter.norman@dhrm.virginia.gov](mailto:walter.norman@dhrm.virginia.gov) or at (804) 786-6460.