

THE LOCAL CHOICE E-NEWS

Department of Human Resource Management State and Local Health Benefits Programs

November 15, 2011

Mary Washington Healthcare May Leave Anthem Network on January 1, 2012

Mary Washington Healthcare has notified Anthem Blue Cross and Blue Shield of its plan to leave the Anthem provider network serving the Commonwealth of Virginia effective January 1, 2012. The following facilities would be considered out-of-network should this occur:

- Mary Washington Hospital
- Stafford Hospital
- Fredericksburg Ambulatory Surgical Center
- Snowden at Fredericksburg

The Mary Washington Freestanding Emergency Department, Mary Washington Sleep Center and Mary Washington physicians would remain in the Anthem network.

Anthem and Mary Washington Healthcare continue negotiations regarding the contract, and Anthem is hopeful that an agreement can be reached before the deadline. We will provide any updates as they occur.

How This Affects TLC Plan Members

Key Advantage Expanded, Key Advantage 100, 250 and 500:

- Services at any of the out-of-network facilities **would be covered** by the plans' out-of-network benefit. Members might be balance billed by the facility.
- Hospital services not available in your area would continue to be paid at the in-network level with the possibility of balance billing by the facility.
- If you are an inpatient at a Mary Washington Healthcare facility on December 31, 2011, the facility will continue to honor the in-network reimbursement rate until you are discharged. You will not be billed for the balance.
- If you have scheduled a procedure that takes place after December 31, you may seek services at other in-network facilities in Fredericksburg or your area.

TLC HDHP:

- Services at any of the out-of-network facilities **would not be covered**.
- Hospital services not available in your area would continue to be paid at the in-network level with the possibility of balance billing by the facility.
- If you are an inpatient at a Mary Washington Healthcare facility on December 31, 2011, the facility will continue to honor the in-network reimbursement rate until you are discharged. You will not be billed for the balance.
- If you have scheduled a procedure that takes place after December 31, you should seek services at other in-network facilities in Fredericksburg or your area.

For all plans, a list of alternate providers is attached and a complete list is also available on the Anthem website at www.anthem.com.

Communications

Anthem will mail a letter on Tuesday, November 15 to 480 Key Advantage and TLC HDHP members who have received treatment at one of the facilities in the past 12 months. The letter is available on a link posted on the Anthem website at <http://group.anthem.com/marywashington> for members to access the latest information about ongoing negotiations, as well as letters and other member, employer and provider communications.

Benefits Administrators or employees who have questions may contact Anthem Member Services at 1-800-552-2682 outside Richmond or in Richmond at (804) 355-3506.