

The Local Choice

Your Health Benefits Partner

We take our partnership with you very seriously. Since the inception of The Local Choice (TLC) in 1990, you've shown us the partnership works, with 99% of groups renewing each year. More than 50 new groups joined in the past 4 years, adding nearly 8,000 new members. **Here's what The Local Choice (TLC) is doing for you, and more than 330 governments, school divisions, public entities, and over 60,000 members across the state.**

Serve as your Affordable Care Act (ACA) compliance partner

While we can't act as attorneys or consultants, we will:

- Ensure that all TLC plan benefits meet ACA requirements
- Provide mandated Summary of Benefits and Coverage (SBCs) and SBC member notification
- Complete the analysis of TLC plans to satisfy ACA Minimum Value requirements

Supply employee letter templates and notifications, including:

- COBRA general notice and election notice
- Medicare Credible Coverage certification information and letter template
- Women's Health and Cancer Rights notice in renewal package

Comply with the Virginia Procurement Act

- TLC complies with the Virginia Procurement Act, and eliminates the need for you to be involved in costly and time-consuming procurements

Keep you current on TLC and related health industry changes

- Annual TLC Roadshow meetings across the state
- E-News health benefits updates throughout the year



What's in your TLC plan? Plenty!

Anthem PPO network with the best possible provider discounts

Anthem's PPO network includes 100% of acute care hospitals in Virginia, and 97% of physicians. There's strength in numbers when it comes to negotiating a favorable provider discount, also known as the allowable charge. These discounts translate to lower medical charges – often as much as 40% lower. And they translate to lower coinsurance costs to your employees.

BlueCard® Program for coverage when traveling outside Virginia

Your TLC plans from Anthem include the BlueCard PPO and BlueCard Worldwide programs to ensure your employees receive the same level of benefits even when they travel or live outside Virginia. BlueCard providers and facilities even file your claims for you.

Dedicated customer service and claims processing

You've come to rely on dedicated service and claims processing from representatives trained to know the ins and outs of the unique TLC plans. Your Anthem service representatives average 10 years of TLC experience.

TLC Group Administrator and Employee Web Sites

TLC group administrators have access to a wealth of tools, forms and plan information at www.thelocalchoice.virginia.gov. Members can learn more about their benefits, view claims, download a temporary ID card, and much more right from their dedicated microsite at www.anthem.com/tlc.

Robust wellness programs included in your plans – at no cost to you or your employees

- ✓ **Employee Assistance Program (EAP).** All TLC plans include an EAP to help your employees cope with personal, work-related and financial issues. Employees may receive up to 4 free counseling sessions per issue at no cost, and round the clock confidential phone access at **1-855-223-9277**. There's a wealth of resources, including online seminars and in-depth information on hundreds of topics to make your life easier at anthemEAP.com. Enter Commonwealth of Virginia as your company name.
- ✓ **CommonHealth wellness program.** This is your employee wellness program for onsite health screenings, Quit for Life smoking cessation and the Compass quarterly employee wellness newsletter. CommonHealth also features motivating health awareness programs about fitness, weight management, home safety, and much more. Get the details at www.commonhealth.virginia.gov/tlc.
- ✓ **MyHealth Advantage.** By reviewing your employees' health status, this program helps the participant become aware of potential gaps in care. If gaps are found, a friendly and informative reminder called MyHealth Note is mailed to the employee. The program also reminds employees about important routine tests and checkups. It's a great way to keep them engaged in their health care.
- ✓ **24/7 NurseLine at 1-800-337-4770.** Your employees have unlimited access to a nurse when medical questions arise, any time of the day or night.

Your TLC plans continue to include the **Future Moms** maternity management and **ConditionCare** disease management programs for employees and covered family members.

We're here to help: linda.pace@anthem.com, karmen.spooner@anthem.com.