



Need An ID Card?

I am a local employee or non-Medicare eligible retiree group participant.

You will need only a single Key Advantage plan ID card for your medical, prescription drug, dental and behavioral health benefits. To request a new Key Advantage or TLC HDHP (High Deductible Health Plan) ID card:

- **Step 1.** To be mailed an ID card, your mailing address must be up to date in The Local Choice's system. Contact Anthem Member Services at 1-800-552-2682 to be sure that your mailing address is correct. If you need a card immediately, ask the Customer Service Representative to email you a copy of your card.
- **Step 2.** *If your mailing address is correct:* Call the ID Card Order Line at **1-866-587-6713**. Provide either your health card ID number or your social security number. Two new ID cards will be sent to you within seven to 10 business days.
- **Step 3.** *If your mailing address is incorrect:* After taking the action in Step 1, wait 48 hours and follow Step 2.

To request a Kaiser Permanente HMO ID card:

- **Step 1.** To be mailed an ID card, your mailing address must be up to date in The Local Choice's system. Contact Kaiser directly at 1-800-777-7902 or (301) 468-6000 to be sure that your mailing address is correct.
- **Step 2.** *Once your mailing address is correct:* Your card(s) will be mailed to you, usually within seven to 10 business days.

I am an Extended Coverage participant.

Beginning July 1, you will need only a single Key Advantage plan ID card for your medical, prescription drug, dental and behavioral health benefits. To request a new Key Advantage or TLC HDHP (High Deductible Health Plan) ID card:

- **Step 1.** To be mailed an ID card, your mailing address must be up to date in The Local Choice's system. Contact Anthem Member Services at 1-800-552-2682 to be sure that your mailing address is correct..
- **Step 2.** *If your mailing address is correct:* Call the ID Card Order Line at **1-866-587-6713**. Provide either your health card ID number or your social security number. Two new ID cards will be mailed to your home address within seven to 10 business days.
- **Step 3.** *If your mailing address is incorrect:* After taking the action in Step 1, wait 48 hours and follow Step 2.

To request a Kaiser Permanente HMO ID card:

- **Step 1.** To be mailed an ID card, your mailing address must be up to date in The Local Choice's system. Contact Kaiser directly at 1-800-777-7902 or (301) 468-6000 to be sure that your mailing address is correct.
- **Step 2.** *Once your mailing address is correct:* Your card(s) will be mailed to you, usually within seven to 10 business days.