

THE LOCAL CHOICE E-NEWS

Department of Human Resource Management State and Local Health Benefits Programs

May 5, 2008

Important Reminder on Health Coverage Policy

Health insurance coverage ends on the last day of the month in which a qualifying mid-year event occurs. The only exception is in the event of an employee death when an additional month's coverage has been requested on the renewal data sheet. Even if a premium has been collected from the employee and/or paid to Anthem, The Local Choice cannot continue health coverage beyond the end of that month. A collected premium does not guarantee coverage. If the premium has been collected, your group may need to refund the premium or have The Local Choice credit your group's invoice.

Medco Materials Order Form Updated

Medco has revised its Materials Order Form, which is dated April 2008 and available on the TLC Web site. Please use this form for all new orders. The direct link is: www.thelocalchoice.virginia.gov/forms/forms08_09/MaterialsOrderFormMedco.pdf. Do not use the form provided in your renewal packet. Some information, including the telephone fax number, has changed so that form is no longer valid.

Members May Speak with a Nurse Anytime 24 Hours a Day

Have you ever been awake in the middle of the night with a sick child? If so, you know the value of having a nurse available to call right away. TLC Key Advantage members can now speak with a nurse anytime day or night, seven days a week through the Anthem 24 Hour Nurse Line. Encourage employees to take advantage of this benefit. More information may be found on the TLC Web site under Other Benefits, Wellness at www.thelocalchoice.virginia.gov/addlbenefits/wellness/nurseline.pdf.