



2020 Flu Shot Program Guidelines for TLC Groups

During this flu season, individual state agencies may make arrangements with local TLC Key Advantage or TLC HDHP participating retail pharmacies to come onsite to give flu shots at no cost to plan members. Due to the COVID-19 pandemic, we do not recommend that groups conduct onsite flu clinics. Groups may want to consider a drive through or walk up option for employees. If the group chooses to conduct a clinic onsite, by drive through or walk up, you must follow federal [Centers for Disease Control and Prevention \(CDC\)](#) and [Virginia Department of Health](#) guidelines for face coverings, social distancing, number of employees and other requirements. Please also see CDC guidance on administering vaccines during a pandemic: www.cdc.gov/vaccines/pandemic-guidance/index.html.

The following guidelines apply when setting up a clinic with a local pharmacy:

- To be sure that as many participants as possible may receive free flu shots onsite, the pharmacy selected should participate with Anthem Pharmacy/IngenioRx (TLC Key Advantage and TLC HDHP).
- Groups may determine whether covered family members, as well as employees, will participate in the onsite flu shot clinic.
- Only covered plan members who bring their plan ID card will receive flu shots at no cost. **The pharmacy must participate with the appropriate plan.**
- Kaiser Permanente HMO members will have to pay for onsite flu shots. They may receive free flu shots at Kaiser medical centers.
- The Optima Health Vantage HMO covers the flu vaccine as a preventive care benefit at 100% when members go to a participating pharmacy. If members need assistance finding a location, they may contact the Optima Health Member services number on the back of their member ID card.
- The participating pharmacy must agree to electronic processing of ID numbers and agree to the same contracted rates as flu shots provided at its pharmacy. The TLC plans will not reimburse any extra fees for pharmacies coming onsite or for any minimum enrollment limits.

Important: Plan members may receive flu shots only from pharmacies that participate with the plan in which the covered employee/family member is enrolled.

If you choose to use a participating Virginia health department to provide a clinic onsite, VDH must get approval from Anthem prior to conducting the clinic. A participating health department must file insurance with Anthem through the medical benefit.