

# THE LOCAL CHOICE E-NEWS

## Department of Human Resource Management State and Local Health Benefits Programs

*November 24, 2020*

Anthem Blue Cross and Blue Shield has notified the Department of Human Resource Management health benefits program that unless an agreement is reached, three Bon Secours Mercy Health hospitals will no longer participate in the Anthem network effective December 1, 2020. The hospitals include Bon Secours Mercy Health - Southern Virginia Regional Medical Center, Emporia; Bon Secours Mercy Health - Southside Regional Medical Center, Petersburg; and Bon Secours Mercy Health - Southampton Memorial Hospital, Franklin.

While negotiations continue, if this change occurs, Key Advantage and TLC HDHP members may be balance billed by Bon Secours Mercy Health facilities on or after that date.

Please note:

### **TLC Key Advantage Members**

- If the member is an inpatient at a Bon Secours Mercy Health facility on December 1, 2020, the health plan will continue to honor the in-network reimbursement rate until discharge. The member should not be billed for the balance.
- Except in an emergency, services at any of the out-of-network facilities would be subject to the out-of-network benefits. Once members meet the out-of-network deductible, they pay 30% coinsurance for medical and behavioral health services. Benefits are subject to balance billing.
- Hospital services not available in the area would continue to be paid at the in-network level with the possibility of balance billing by the facility. Members should check with Anthem prior to having a procedure performed.
- If a scheduled procedure will occur after December 1, the member should seek services at other in-network facilities in the local area.

### **TLC HDHP Members**

- Hospital services not available in the area would continue to be paid at the in-network level with the possibility of balance billing by the facility. Members should check with Anthem prior to having a procedure performed
- If the member is an inpatient at an impacted Bon Secours Mercy Health facility on December 1, 2020, the health plan will continue to honor the in-

network reimbursement rate until discharge. The member should not be billed for the balance.

- Members undergoing treatment on or after the deadline or who have a procedure scheduled, or are admitted to an impacted Bon Secours Mercy Health hospital, may continue to have in-network benefits for a limited time, as long as a continuation of care form is filed.
- Except in an emergency, services at any of the out-of-network facilities would be subject to the out-of-network benefits. Once members meet their deductible, they pay 40% coinsurance for medical and behavioral health services. Benefits are subject to balance billing.
- If a scheduled procedure will occur after December 1, the member should seek services at other in-network facilities in the local area.

Please visit [anthem.com/bonsecoursmercyhealth/](https://www.anthem.com/bonsecoursmercyhealth/) for any updates, including alternative health care doctors and facilities in the region. Anthem provides 100% member access to an acute hospital and physicians within a 60 mile radius (excluding the three impacted Bon Secours Mercy Health facilities).

Thank you.

***Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at [tlc@dhrm.virginia.gov](mailto:tlc@dhrm.virginia.gov).***