



THE LOCAL CHOICE E-NEWS

Department of Human Resource Management State and Local Health Benefits Programs

September 7, 2022

Commonwealth Launches 2022-2023 TLC Flu Shot Program

It's the time of year for getting a flu shot to protect yourself and those you love. Please encourage employees to get both a flu shot and COVID-19 vaccination or booster (visit vaccinate.virginia.gov).

During the 2022-23 flu season, TLC health plan members may again get a free flu shot at pharmacies participating in their health plan's network.

- **Key Advantage and TLC HDHP and members** also may receive shots at no cost from network physicians' offices and other participating providers.
- **Kaiser Permanente HMO members** must go to a participating Kaiser medical center.
- **Optima Health members** will receive flu shots at no cost from network participating pharmacies. To find participating pharmacies, call the number on the back of your ID card.

Visit <https://www.thelocalchoice.virginia.gov/flushots.html> to find participating providers, questions and answers on each plan and a flyer to distribute to employees. It is important that plan members call ahead to be sure the pharmacy is participating in the program and flu shots are available. An appointment may be required.

See the [flu shot guidelines](#) for TLC groups that wish to coordinate flu shots onsite with participating pharmacies, or offer drive through or walk-up options. Again, be sure that the pharmacy is participating in the Commonwealth's program before scheduling a clinic.

A pharmacy must file in-network flu shot claims through its online system. If plan members are denied coverage for the flu shot, they should ask the pharmacist to call the telephone number on the back of their ID card. Key Advantage and TLC HDHP ID cards have a Pharmacy Questions number.

While members may receive a flu shot at a non-network pharmacy, coverage will be at the out-of-network benefit level. This means they will likely have to file the claim themselves and will be responsible for any costs over the allowable charge.

Please do not reply to this email. You may send inquiries to The Local Choice mailbox at tlc@dhrm.virginia.gov.