

Department of Human Resource Management Office of Health Benefits

October 24, 2023

Kaiser Permanente HMO plan- New Dental Administrator

Kaiser Permanente will change its dental plan administrator from Dominion National (Dominion) to LIBERTY Dental Plan (LIBERTY) effective **January 1, 2024**.

Kaiser will notify all members by letter with details of the transition. There are provisions for members who are in current treatment for transition of care (TOC). The member would need to submit a form to the new administrator by following the instructions in the letter.

Also, the letter will give instructions on how to determine if a dentist is in-network with Liberty Dental. Members can contact Member Services at 1-800-777-7902 if they have additional questions.

Kaiser Permanente members with dental coverage will be automatically transitioned from Dominion to LIBERTY. **The dental benefits will remain the same**. Members will receive a welcome package with a description of the dental plan benefits and a new dental ID card later in the year. For additional information about LIBERTY and this transition, please visit **www.libertydentalplan.com/kp-cova**.

The TLC Team will co- host a forum with Ricardo Orellana, Executive Account Manager with Kaiser Permanente on Wednesday, November 1, 2023, from 1-2 pm. The forum is your opportunity to learn more about the transition to LIBERTY Dental and assist you with your questions.

Please register at the link below.

https://attendee.gotowebinar.com/register/3519969263219102811

You will receive a confirmation email upon completion of your registration.