



THE LOCAL CHOICE E-NEWS

**Department of Human Resource Management
Office of Health Benefits**

TLC E-News – Extra

May 5, 2025

Urgent! Published Phone Number for TLC is Currently Not in Service

Please be aware the published phone number below for the Office of Health Benefits (TLC) is currently not in service:

- (888) 642-4414

A temporary phone number **(804)-292-6369** has been established for members to reach the Office of Health Benefits until we resolve this issue. Members can also send us an [email](#) for assistance.

We will notify you once the published phone number is back in operation. We apologize for any inconvenience.

Thank you!

Please do not reply to this e-mail. You may send inquiries to The Local Choice mailbox at tlc@dhrm.virginia.gov.